

Kristof Schockaert

Power Platform & Dynamics 365 Technical Consultant · AI-Native Developer

Nieuwpoort, Belgium | +32 477 431561 | schockaertks@gmail.com | linkedin.com/in/schockaertks
schockaertks.com | github.com/schockaertks | Dutch native | English fluent | French basic

Profile

Power Platform and Dynamics 365 technical consultant and AI-native developer with a hands-on software development background spanning TypeScript, JavaScript, React, Node.js and C#, working AI-first with Claude Code and OpenAI Codex as daily development tools. Project experience across Dynamics 365 Sales, Marketing, Customer Service and Field Service, Power Apps Portals, Power Automate, Dataverse-oriented solution work and JavaScript customisations, complemented by four years of Salesforce technical consulting (Apex, Lightning Web Components).

Current focus: freelance Power Platform & Dynamics 365 technical consultant contracts, with PL-900 completed and AB-410 and PL-400 in preparation — deepening Power Platform and Dynamics 365 through own low-code and pro-code projects: plug-ins, PCF components, Web APIs and custom connectors.

Working style: curious, visual problem-solver; comfortable translating business processes into configured solutions, custom code, flows, portals and clear training documentation; pragmatic low-code-first approach — standard platform capabilities before custom code. Strong interest in recent AI advances, closely following the agentic AI space (OpenClaw, Hermes Agent, Pi Harness, and more).

Core Skills

Microsoft business applications: Dynamics 365 Customer Engagement (Sales, Marketing, Customer Service, Field Service); model-driven and canvas apps, Power Pages / Power Apps Portals, Power Automate, Dataverse, XrmToolBox, Office 365, SharePoint.

Languages & frameworks: TypeScript, JavaScript, React, Node.js, C# (ASP.NET Web API), Swift (macOS & iOS), Python, Go (basic), HTML, CSS, PHP; Apex, Lightning Web Components, Aura, SOQL.

Data & platforms: PostgreSQL, Dataverse, Docker, REST APIs, Git.

Tooling & workflow: AI-assisted development with OpenAI Codex and Claude Code; Vite, pnpm, Azure DevOps, Visual Studio / VS Code, Postman, Jira, Salesforce Developer Console, Data Loader, Workbench; agile Scrum, technical analysis, workshops, training and documentation.

Sector experience: Public and private sector, insurance, IT, construction, retail, wellness, pharma / life sciences.

Certifications

Microsoft: Power Platform Fundamentals (PL-900); Intelligent Applications Builder (AB-410) and Power Platform Developer (PL-400) in preparation.

Recent Focus

Freelance Power Platform & Dynamics 365 Practice | Independent 05/2026 – present

Freelance technical consultant practice, with focused preparation for the AB-410 and PL-400 certification paths.

- Preparing the AB-410 Intelligent Applications Builder and PL-400 Power Platform Developer certifications, with emphasis on the pro-code side: Dataverse plug-ins (C#), PCF components (TypeScript), Web API integrations and custom connectors.
- Building own low-code and pro-code projects — model-driven and canvas apps, flows, Dataverse plug-ins (C#) and PCF components (TypeScript) — AI-first with Claude Code and OpenAI Codex.
- Available for freelance Power Platform and Dynamics 365 technical consultant contracts where developer execution and functional understanding both matter.

Founder & Developer | Parliq – voice AI startup 01/2026 – 04/2026

Designed, built and pitched a working voice AI prototype end to end as a solo founder-developer.

- Built the prototype AI-first with OpenAI Codex and Claude Code driving most of the code, operating as a one-person engineering team.
- Built working native macOS and iOS prototype apps in Swift, with backend prototypes in Go and C# (Web API), a TypeScript/React front end, PostgreSQL and voice APIs on Groq.
- Developed the product framing, pitch story and go-to-market assumptions; presented the Parliq pitch at Start it @KBC.
- Used the validation feedback to make a clear-headed stop decision and refocused on Dynamics 365 and Power Platform consulting.

Technology: OpenAI Codex, Claude Code, Swift (macOS, iOS), Go, C# (Web API), TypeScript, React, PostgreSQL, Groq voice APIs, Git.

Dynamics 365 Functional Consultant | EUGA – Microsoft Europe Events **05/2021 – 12/2021**

Dynamics 365 Marketing implementation for Microsoft Europe Events — freelance via Inetum-Realdolmen.

- Supported a Dynamics 365 Marketing solution used to create, manage and send targeted marketing communications to defined segments.
- Created and modified Power Automate flows for event and communication processes.
- Assisted the customer with creating and managing marketing events.

Technology: Dynamics 365 Marketing, Power Automate, agile Scrum.

Dynamics 365 Functional Consultant | UCB **01/2021 – 04/2021**

Dynamics 365 Customer Service solution for QA interaction management with global suppliers and distributors — freelance via Inetum-Realdolmen.

- Analysed business processes and translated them into Dynamics 365 configuration and solution behaviour.
- Created Power Automate flows and customised a Power Apps Portal with custom JavaScript logic.
- Supported training and documentation for a solution integrated with SAP via TIBCO and with Veeva Vault for document management.

Technology: Dynamics 365 Customer Service, Power Apps Portal, Power Automate, Azure DevOps, Visual Studio, agile Scrum, JavaScript.

Dynamics 365 Functional Consultant | Agidens **06/2020 – 12/2020**

Dynamics 365 Field Service transformation for customer service and service teams — freelance via Inetum-Realdolmen.

- Helped move customer service and service-team processes into Dynamics 365 Field Service, including integration with existing AX contract and asset management.
- Implemented custom JavaScript logic in Dynamics forms and contributed Power Automate flows.
- Created a Power Apps Portal for customers and contact center users, including custom design and JavaScript behaviour.
- Supported Bing Maps case visibility, route capability, service-report output and on-call duty integration through the portal.

Technology: Dynamics 365 Field Service, Power Apps Portal, Power Automate, Azure DevOps, Visual Studio, Office 365, SharePoint, agile Scrum, JavaScript.

Senior Functional Consultant | Xpertdoc Technologies **11/2017 – 04/2019**

Smart Flows document generation for Dynamics 365 Sales and customer enablement.

- Collaborated with project managers during scoping, analysis and modelling of customer requirements for Xpertdoc Smart Flows in Dynamics 365 Sales.
- Implemented datasets, Word templates and document generation flows.
- Delivered customer template-design workshops online and onsite, and supported partner, sales, pre-sales and technical support questions.
- Built proof-of-concept templates and handled large data imports, exports and manipulations.

Technology: Dynamics 365 Sales, Office 365, Visual Studio, Jira, GoToWebinar, agile delivery.

Additional Development & Consulting Experience

Salesforce Technical Consultant | Lava Care4Growing

04/2021 – 12/2025

Long-running technical delivery: knowledge implementation and UI/UX improvement projects — freelance via Inetum-Realdolmen.

- Created and modified Lightning Web Components, Apex code, Apex test classes and Aura functionality.
- Built reusable Google Maps components with Polyline handling and JSTS-based polygon splitting and area calculation.
- Improved user workflows by reducing clicks and adding functionality such as spraying schedules and task management.
- Contributed technical analysis, agile delivery, Git and Azure DevOps collaboration, data loading and troubleshooting.
- Salesforce Certified Administrator and Certified JavaScript Developer I, earned during this engagement.

Technology: Salesforce Experience Cloud, Lightning Web Components, Apex, Aura, Azure DevOps, VS Code, Git, Data Loader, Workbench, Salesforce Developer Console, Google Maps Platform API, JSTS.

Freelance JavaScript Developer & Consultant | Modularbull

11/2018 – 09/2019

Startup support and front-end development in the Dynamics 365 sector.

- Assisted with creation and architecture of a startup in the Dynamics 365 sector.
- Improved front-end code with React and developed the company website.

Technology: React, JavaScript, front-end architecture, website development.

Earlier roles | Sixtopus, Vanden Borre, Newell Brands DYMO

01/2007 – 09/2017

Full stack web development, front-end development, search engine marketing, technical support and software testing.

- Created and maintained client websites using PHP and JavaScript, developed lead-generation landing pages and consulted on Google Ads / conversion rate optimisation.
- Developed the new homepage and menu for the Vanden Borre website, created internal projects with back-end teams and set up a style guide and grid system.
- Handled second- and third-line technical support, improved a knowledge base, delivered international call-center training and tested hardware drivers / software functionality.

Technology: HTML, CSS, JavaScript, PHP, WordPress, Jira, Office, SEM, CRO, software testing.

Education

Selected programming modules | Karel de Grote-Hogeschool

2017 – 2018

Bachelor in Applied Information Sciences (blended traject) — completed selected modules, not the full degree.

- Completed modules including Web Development 1 + 2, Java Basics + Object-Oriented Programming and Embedded Programming in C.

Certificate, Web Design and Web Scripting | CVO Lokeren

2004 – 2006

Bachelor in Business Management, Accountancy | Hogeschool Gent, Department Aalst

2003 – 2006

Not graduated; stopped in the second half of the third year to pursue web development.

High school diploma, Economics-Mathematics | Heilige Maagdcollège Dendermonde

1995 – 2001

Continuous Learning & Community

- Daily AI-assisted development practice with OpenAI Codex and Claude Code across personal and product work.
- Past certification: AWS Certified Solutions Architect – Associate (03/2017, expired 03/2020).
- Founder and manager of the Mobile First Responsive Web Design LinkedIn group with more than 5,000 members ([linkedin.com/groups/4187126](https://www.linkedin.com/groups/4187126)).